

THE INFLUENCE OF WORKLOAD, JOB STRESS, AND NON-PHYSICAL WORKING ENVIRONMENT ON TURNOVER INTENTION OF DC WAREHOUSE EMPLOYEES SEMARANG

(CASE STUDY PT SUMBER ALFARIA TRIJAYA Branch Semarang)

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ABSTRACT

This quantitative research aims to analyze the influence of workload, job stress and non-physical work environment on turnover intention in warehouse employees at PT Sumber Alfaria Trijaya DC Semarang. The population of this research is warehouse employees with a total of 228 respondents, using the Slovin formula with an error rate of 5%. This research uses a simple random sampling method from probability sampling techniques. This research uses SPSS 26 software measurement analysis tools. The research results show that workload, job stress, and non-physical work environment partially have a negative and significant effect on turnover intention.

Keywords: workload, job stress, non-physical work environment and turnover intention