

A PRAGMATIC ANALYSIS ON MEGHAN MARKLE AND OPRAH INTERVIEW: WHAT CONVERSATIONAL MAXIMS EXISTED

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Abstract.

The use of media in English teaching and learning has received much attention from educators and second/foreign language educators. The use of media includes movies, music, films, and other types of entertainment-related learning resources. Movies or short movies is one of teaching media that make students can learn through audio and visual. This quantitative research study the implementation of English short movies to teach vocabulary for students. The study focused on the implementation of English short movies in teaching and learning process to increase students' vocabulary mastery. The study's results indicated that students' vocabulary mastery before taught using English short movies was in fair category. Findings also revealed that students vocabulary mastery after taught using English short movies was in good category. From the study's results before, it means that there is improvement of students' vocabulary mastery before and after taught using English short movies.

Keywords: Conversational maxims, Pragmatics, Interview.

Introduction

Human existence cannot be separated from communication because it is important, especially in conversations that allow humans to share ideas, thoughts, perceptions and feelings with one another. A good conversation requires cooperation from both the speaker and the listener. When people engage in conversation, they are actually cooperating together without them realized. This can be seen, for example, when one participant in a conversation asked a question, the other will provide an answer. Grice (1975) in (Cutting, 2002) explains that a speaker violates a maxim when they know the audience will not know the truth and will only comprehend the surface meaning of the words. When one of the participants violated the maxim when having a conversation, it will lead to misunderstanding between them. Sometimes a conversation does not work effectively and runs smoothly because was violated by one of the person who conducts conversation. In the conversation, speakers and listeners must be cooperative during a conversation so as not to cause misunderstandings. According to Yule (1996), as a participant in the conversation, the contribution of the conversation should be as necessary. That is, the participants in the conversation must say what had to be said.

In this study, the researcher analyzed the transcripts of interviews between Oprah Winfrey, Meghan Markle, and Prince Harry. The talk show airs on CBS in the United States on March 7, 2021 and on ITV the following day in the United Kingdom. In the interview, Prince Harry and Meghan Markle talked about the struggles of living in the royal family.

The researchers is interested to know whether the interview participants adhere to the Grice Cooperation Principles which are governed by four maxims. The researcher also tried to investigate the types of maxims that were violated by the interview participants. In this case, the purpose of the researcher is to identify violations of Grice's maxims and analyze the reasons for these violations, as well as to determine the contribution of the analysis of cooperative principles to pragmatic learning. The researchers concluded that if readers learn all of Grice's maxims and violation of maxims, they will be able to develop positive relationships with people and engage in productive and meaningful conversations. Therefore this article will discuss more about how people communicate can work together even when conducting interviews.

The researcher chose the topic Conversational Maxims because the researcher wanted to find out how people communicate can work together even when doing interviews. In addition, the researcher was interested to know if participants in interview violated four kinds of maxims when they engage in a conversation. This research will provide further and in-depth data about the obedience of maxim and also the violation of the maxims found in the interviews of Oprah Winfrey, Meghan Markle, and Prince Harry. This research also provided explanations and reasons for the participants to violated the maxims found in the conversation.

The researcher establishes problem statements, expressed as follows, depending on the context of the research presented:

1. What kinds of maxims can be found in the Meghan Markle and Oprah Interview?
2. What types of maxims are violated by interviewees?
3. What are the contributions of the conversational maxim analysis to the teaching and learning of pragmatics?

Literature Review

Previous Studies

Several previous studies also used the cooperative principle to analyze their data. First research from Alfin Yusro entitled "Application of Cooperative Principles in EFL Class Interaction: The Case of SMA 4 Pekalongan" in 2019 at Semarang State University. By using Grice's theory, this researcher analyzed EFL class interactions to explain how to apply the cooperative principle and also analyzed the most frequent violations that occur in EFL classes. Furthermore, researchers from Ahmad Ulliyadhi Satria Raharja entitled "Analysis of Violations of Cooperative Principles by Dodit Mulyanto in Stand up Comedy Indonesia Season 4" in 2015 at the State Islamic Institute (IAIN) Salatiga. Researchers used Grice's theory. The study focuses only on the flouting of the maxims by Dodit Mulyanto. Next research from Lut Husaini Widi Hidayati entitled "A Pragmatic Analysis of Maxim Flouting Done by The Main Characters in The Devil Wears Prada" in 2015 at Yogyakarta State University. The goal of this study was to explain the many types of maxims that were violated, and then clarified and explained the strategies used by the main character, and explained the function of the maxims violated by the main character in the film The Devil Wears Prada. However, this research is different from the three studies above. This study analyzed obedience and violating of maxims, and this research contributes to Pragmatics lessons. The results of the data from this study can be used as an example reference for the lecturers in teaching pragmatics, especially in material about conversational maxims.

Pragmatics

Pragmatics is a field of linguistics that studies interpretation and its meaning. Pragmatics is defined as the study of the meaning of a language. According to Yule (1996), pragmatics is a study of speaker meaning. Therefore, this research involves analyzing the speaker's utterance intent in the communication process. Other experts, Kreidler (1998) stated that Pragmatics is concerned with a person's ability to grasp situations that occur in a certain location depending on the context or to relate new information to previous events. From this explanation, it might be said that pragmatics is the study of how language and context interact. Another definition of pragmatics is from Levinson, pragmatics is defined as the study of language usage (Levinson, 1983:5). Based on this concept, it means that the correct use of language will greatly influence what is said along with what is assumed or what has been said before. Because pragmatics is involved with the study of language usage, it covers a wide range of topics. Among them are reference and inference, presupposition and entailment, speech act, politeness, implicature, deixis, and cooperation principle.

Conversational Maxim

When people are having a conversation with each other, they were actually working together, this can be seen, for example, when one of the conversation participants asks a question, the other will give an answer. To cooperate in conversation, people must adhere to basic principles in talking. Therefore, Grice (1975) formulated the cooperative principle: "Make your conversational contribution as required, at the stage in which it occurs, with the accepted purpose or direction of the conversational exchange in which you are involved". In other words, the other person must say what is "necessary" and what they said must be relevant to what is being discussed. Based on Grice's theory (1975), there are four maxims that must be obeyed by each participant of the conversation. That is maxim quantity, maxim quality, maxim relation, maxim manner.

a. Maxim of Quantity

According to Yule (1996), maxim of quantity is a maxim that requires the speaker to say something informatively. The maxim quantity rules that conversation participants must be adhered to are as follows: a) Make your contribution as informative as required (for the current purposes of the exchange), .b) Do not make your contribution more informative than is required (Grice, 1975:45).

b. Maxim of Quality

According to Cutting (2000), maxim of quality means that the participants in the conversation must say something true and say what they believe. The rules of maxim of quality that must be obeyed by the conversation participants are as follows: a) try to make your contribution one that is true, b) do not say what you believe to be false, c) do not say that for which you lack adequate evidence.

c. Maxim of Relation.

According to Cutting (2002), maxim of relation suggests that the speaker must express something linked to what said before. In other words, they are required to stay on topic by not saying anything unrelated to the context of the conversation which can cause comprehension problems.

d. Maxim of Manner

According to Cutting (2002), maxim of manner means that the speaker must said something clearly, speak concisely and regularly, and avoid obscurity and ambiguity. The following are the principles of relation maxims that conversation participants must follow: a) be perspicuous, b) avoid obscurity of expression, c) avoid ambiguity, d) be brief (avoid unnecessary prolixity), e) be orderly (Grice, 1975:46).

Violating Maxim

Speaking in violation of the maxims occurs when the speaker was aware that the audience will not be aware of the truth and will only comprehend the words' superficial meaning (Cutting, 2002). It means that a speaker violated a maxim when they intentionally provide inadequate information, say something insincere, disrespectful or ambiguous, and the listener mistakenly assumes that they are cooperating. Furthermore, by violating the cooperative principle, the speaker intentionally prevents the listener from seeing the entire truth. The speaker conceals information that the listener does not want to know. According to Grice (1976: 45) in (Satria Raharja and Rosyidha 2019; 20-21) the guidelines of violating the maxims are separated into the following four sub-principles

a. Violating the maxim of Quantity

The speaker violated the quantity maxim, when the speaker provides the audience with either too much or too little information.

b. Violating the maxim of Quality

The speaker violated the quality maxim, when the speaker said something that is not necessarily true and spoke something incorrect to the listener during a conversation.

c. Violating the maxim of Relation

The speaker violated the relation maxim, when the speaker speaks anything irrelevant to the topic of the discussion.

d. Violating the maxim of Manner

The speaker violated the manner maxim when the person told something confusing and unclear to the listener.

Method

The researchers employed a qualitative descriptive method in this research. Researchers used a qualitative descriptive method in this study. To find the data, the researcher analyzed and identified each utterance of the interview participants (Meghan Markle and Prince Harry) in the interview transcript. The researcher uses Grice's cooperative principle theory to examine each participant's utterances in order to determine whether they violate or obident with the maxims. The researcher identified and classified the maxims that were obeyed and violated by the interview participants. The researcher then created a data table after the data obtained. The data cannot be stated numerically, so the researcher interpreted the results of the analysis into words or sentences.

This research document was the interview script of Meghan Markle and Oprah Winfrey which is used by researchers to collect some utterances from the text. Researcher also looked for more information in books, magazines, and on the internet about the theory of Grice's

maxims. The researchers identified and classified the maxims that were obeyed and violated by the interview participants. The final step is to analyze it and give reasons.

In this study, the researchers used transcripts of Meghan Markle and Oprah's interviews as the object of the research. In the data analysis process, the researchers first watched the video interview of Meghan Markle and Oprah and read the transcript of the interview. The researchers identified each statement of the interview participants to find out Grice's maxim and also the kinds of maxim violations contained in the interview. The researchers also identified the reasons for violating the maxims, and then the researchers categorized the maxims and maxim violations found in the interview transcripts. After that, the researchers arranged the data into a data sheet. The data was classified into conversational maxims and types of maxim violations. The researchers explained and described the results of the data found using Grice's theory of conversational maxims. The researchers checked and revised so that the data that has been analysis more accurate.

Finding and Discussion

Finding

After analyzing the data, the researchers found that all conversational maxims existed during the interview. Obedience and violation of conversational maxims can be found in Oprah Winfrey's interview with Meghan Markle and Prince Harry. The data from this research were taken from the utterances of Meghan Markle and Prince Harry during an interview with Oprah Winfrey which premiered on March 7, 2021, on CBS in the United States, and the following day aired in England on ITV. The researcher had found 232 utterances which contained conversational maxim produced by interview participants. The research data were divided into two types; maxim obedience and maxim violation.

Kinds of obedience of conversational maxims by Meghan Markle and Prince Harry in Oprah interview

Based on the analysis, the researchers found that the conversational maxim of obedience was 170 utterances. The data used for an analysis of obedience of conversational maxims are provided in the form of table. The table presented the data finding of the types of obedience maxim made by participants interview (Meghan Markle and Prince Harry). It is the answer of the first question of the study. The table is presented as follows.

Table 1: Kinds of obedience of conversational maxims

| No | Obedience of Conversational Maxims | Frequency | Percentage |
|-------|------------------------------------|-----------|------------|
| 1. | Obedience of Quantity Maxim | 40 | 23.5% |
| 2. | Obedience of Quality Maxim | 19 | 11.2% |
| 3. | Obedience of Relation Maxim | 76 | 44.7% |
| 4. | Obedience of Manner Maxim | 35 | 20.6% |
| Total | | 170 | 100% |

Based on the table, all of maxims were obeyed by the interview participants (Meghan Markle and Prince Harry). The most dominant conversational maxim is the maxim of relation.

The frequency was 76 (44.7%). This means that when interviewees (Meghan Markle and Prince Harry) are interviewed by Oprah Winfrey, they always stick to the topic and say relevant things during the conversation. The second maxim that participants (Meghan Markle and Prince Harry) often adhere to is the maxim of quantity. There are 40 (23.5%). That is, when interviewees (Meghan Markle and Prince Harry) are interviewed by Oprah Winfrey, they contribute conversations that are appropriate to the needs of the interviewers. Another of maxim that is committed by the interview participants (Meghan Markle and Prince Harry) is maxim of manner. There were 35 (20.6%) utterances that found by researcher. It means that during the interview they give contribute a clear, brief, and orderly when conversation. It is appropriate to the concept of maxim manner. The last maxim is maxim of quality. There were 19 (11.2%) utterances that found by researchers. It means that during interviews they said things they believe to be true.

Types of violation of conversational maxims by Meghan Markle and Prince Harry in Oprah interview

From the analysis, the researchers found there were 62 utterances which contained violation maxims found in the interview. The data used for an analysis of maxim violation are provided in the form of table. The table presented the data finding of the types of violation maxim made by participants interview (Meghan Markle and Prince Harry) . The table is presented as follows.

Table 2: Types of violation of conversational maxims

| No | Violation of Conversational Maxims | Frequency | Percentage |
|-------|------------------------------------|-----------|------------|
| 1. | Violation of Quantity Maxim | 36 | 58% |
| 2. | Violation of Quality Maxim | 6 | 9.7% |
| 3. | Violation of Relation Maxim | 12 | 19.4% |
| 4. | Violation of Manner Maxim | 8 | 12.9% |
| Total | | 62 | 100% |

Based on the table above, all types of maxims were violated by interview participants (Meghan Markle and Prince Harry). It means that the participant used every chance to violate the conversational maxim. The most dominant maxim found was maxim quantity. Its frequency is 36 (58%). This type of maxim violation occurred because the interview participant failed to fulfill the maxim which required them to make an informative contribution to the conversation. Violation of this maxim is often done because interview participants often provided too much information, sometimes they provided too little information, sometimes they also repeat certain words several times. The second maxim that is frequently violated by participant (Meghan Markle and Prince Harry) is maxim relation. There were 12 (19.4%) utterances that found by researcher. This violated of maxims occurred because they failed to fulfill the maxims that required them to stay on topic of conversation. Violation of this maxim is often done by interview participants because they said something irrelevant or said something that are not related to the topic of conversation.

Furthermore, another maxim that was violated by the interview participants was the maxim of manner. There were 8 (12.9%) utterances that found by researcher. This type of flouting of maxims occurs because interview participants (Meghan Markle and Prince Harry) failed to fulfill maxims which required them to say something clearly, speak briefly and regularly, and avoid ambiguity. Violation of this maxim occurred because interview

participants sometimes conveyed things that were ambiguous and unclear, causing misunderstandings of meaning. The last type of maxim that is violated is the maxim of quality. There were 6 (9.7%) utterances that found by researcher. This maxim violation occurs because they say something they don't believe is true and also sometimes they speak against something.

The contributions of the conversational maxim analysis to the teaching and learning of pragmatics

In the transcript of Oprah's interview with Meghan and Harry, the researchers found data which prove that the results of this study are the right medium for learning pragmatics. The results of this study describe how English is used in everyday life. Because the data on conversational maxims in this study is intended to describe how people communicate effectively every day. Research data shows that interview participants often use cooperative and non-cooperative principles.

This research is dedicated to teaching pragmatics through transcripts of Oprah's interviews with Meghan and Harry. This is the right media and for teaching pragmatics to students. Because interview activities are like question and answer activities which are usually carried out every day. Therefore, in order for this research to be taught, a lesson plan is needed regarding the principles of cooperation and the implementation of learning in accordance with the lesson plan. Therefore, the researcher attaches the lesson plan to the attachment. Based on the syllabus, material about conversational maxims can be taught by lecturers in the third week.

In addition, it is hoped that this research can contribute to students who want to study pragmatics, especially regarding conversational maxims, because this research can be a reading reference for students to increase their knowledge about conversational maxims.

Discussion

The data in this study were analyzed using Grice's theory of conversational maxims. Grice (1975) formulated the principle of cooperation: "Make your conversational contribution as needed, at the stage in which it occurs, to the objective or accepted direction of the conversational exchange in which you are engaged". Based on the analysis and findings, all types of conversational maxims, namely the maxims of quantity, quality, relationship, and manner occur in the interview, neither obedience nor transgression.

The data findings will be discussed in more detail by the researchers. For more details about this phenomenon, some examples of maxim compliance and violation are presented as follows:

The Kinds of Conversational maxims in Meghan Markle and Oprah Interview

In interview script, interview participants obeyed all kinds of conversational maxims. There are four types of conversational maxims; quantity, quality, relation, and manner. The most frequent conversational maxim is maxim of relation. The following is a more complete discussion of the data findings found by the researcher.

Maxim Quantity

The findings from the script regarding the maxim of quantity were 40 (55.12%) utterances from the interview participants (Meghan Markle and Prince Harry). They obey the maxim of quantity because they say something informative, which means they provide information that is not too much and not too little and according to what the questioner needs.

The following are utterance found in the interview script of Meghan Markle and Oprah Winfrey that obey the maxim of quantity. At that time Oprah and Meghan were talking about Meghan's wedding.

Oprah : But you were aware of the royals and, if you were going to marry into the royals, you'd do research about what that would mean?

Meghan : I didn't do any research about what that would mean.

From the above utterance, Oprah asked Meghan if she had done any research on royalty, and Meghan said she had not done any research on it. Meghan's answer was informative to what Oprah asked. That means Meghan's answer fits the concept of the maxim of quantity.

Maxim Quality

In interview script off Meghan Markle and Oprah Winfrey, obedience of maxim of quality found 19 (11.2%) utterances by interview participant (Meghan Markle and Prince Harry). They obey the maxim of quality because during conversation they speak factually and say something they believe to be true.

The following are utterance found in the interview script of Meghan Markle and Oprah Winfrey that obey the maxim of quality. At that time Oprah and Meghan were discussing whether Meghan's child would be a boy or a girl.

Oprah : ...for the new addition to your family. Meghan said she wanted to wait until you were here to tell us, is it a boy or is it a girl?

Meghan : It's a girl.

In this utterance, Meghan obeyed to the maxim of quality. In the interview she gave direct answers and without hesitation, and provided sufficient information. Therefore, the speech is in accordance with the concept of adherence to the maxim of quality.

Maxim Relation

In interview script off Meghan Markle and Oprah Winfrey, obedience of maxim of relation found 76 (55.12%) utterances by interview participant (Meghan Markle and Prince Harry). They obeyed the maxim of relation because they made statements that are relevant to the topic being discussed.

The following are utterance found in the interview script of Meghan Markle and Oprah Winfrey that obey the maxim of relation.

Oprah : Whoo. And you're not going to tell me who had the conversation?

Meghan : I think that would be very damaging to them.

In this utterance, Meghan obeyed to the maxim of relation. Meghan answered the question relevantly, when Oprah asked "Whoo. And you're not going to tell me who had the conversation?" Meghan responded by saying "I think that would be very damaging to them".

Therefore, the answer given by the speaker is in accordance with the relevant maxims of relation and remains on topic.

Maxim Manner

In interview script off Meghan Markle and Oprah Winfrey, obedience of maxim of manner found 35 (44.7%) utterances by interview participant (Meghan Markle and Prince Harry). They obeyed the maxim of manner because they gave contribute to conversations in a orderly, clear, and brief.

The following are utterance found in the interview script of Meghan Markle and Oprah Winfrey that obey the maxim of manner.

Oprah : So, there were rumors about you being Hurricane Meghan, for the departure of several high-profile palace staff members. And there was also a story — did you hear this one? — about you making Kate Middleton cry?

*Meghan : **This I heard about.***

In this utterance, Meghan obeyed to the maxim of manners. Meghan answered Oprah's question in the clear when asked about rumors that she made Kate cry. Meghan answered the question by saying "This I heard about". In this case he gave a short and orderly answer. The answer is in accordance with the concept of maxim of manner.

The Types of Violation of Conversational maxims in Meghan Markle and Oprah Interview

In this interview script, interview participants violated all kinds of conversational maxims. There are four types of conversational maxims; quantity, quality, relation, and manner. The most frequent conversational maxim was violated found in this research was maxim of quantity. The following is a more complete discussion of the data findings found by the researcher.

Violating the maxim of Quantity

In interview script off Meghan Markle and Oprah Winfrey, violated of maxim of quantity found 36 (55.12%) utterances by interview participant (Meghan Markle and Prince Harry). They violated the maxim of quantity because they said something uninformative, that means they provide too much information, not too, too little, or even say something that not questioner needs.

The following is an example where the interviewee violates the maxim of quantity taken from the following dialogue.

Oprah : Can you share what the gift was? Or . . .

*Meghan: **Yes. She gave me beautiful pearl earrings and a matching necklace. And we were in the car going between engagements, and she has a blanket that sits across her knees for warmth. And it was chilly, and she was like, 'Meghan, come on' and put it over my knees as well.***

In this utterance, Meghan violated the maxim of quantity. The statement she said was more than what the questioner needed. In the conversation Oprah only asked what gift Queen Elizabeth gave to Meghan, but here Meghan gave more statement, so the contribution of the conversations she gave was not informative.

Violating the Maxim of Quality

In interview script off Meghan Markle and Oprah Winfrey, violated of maxim of quality found 6 (9.7%) utterances by interview participant (Meghan Markle and Prince Harry). They violated the maxim of quality because they say something that is not necessarily true, hide something and say something with a lack of evidence.

The following is an example where the interviewee violated the maxim of quality taken from the following dialogue.

Oprah : About how dark your baby is going to be?

*Meghan : **Potentially, and what that would mean or look like.***

In this utterance, Meghan violated the maxim of quality. He answered the question hesitantly by saying "Potentially, and what that would mean or look like". It means that she is still not sure to say about something.

Violating the Maxim of Relation

In interview script off Meghan Markle and Oprah Winfrey, violated of maxim of relation found 12 (19.4%) utterances by interview participant (Meghan Markle and Prince Harry). They violated the maxim of relation because they said something irrelevant to the topic of conversation.

The following is an example where the interview participant violated the maxim of relation taken from the following dialogue.

Oprah : OK. So, how . . . how does one have that meeting?

*Meghan : **That was relayed to me from Harry. Those were conversations that family had with him. And I think . . . It was really hard to be able to see those as compartmentalized conversations.***

In this utterance, Meghan violated the maxim of relation. Oprah inquired about how the meeting was going, but in this conversation Meghan did not reveal what the meeting was like. In this case he violated the maxim of relation because what she said is irrelevant to what Oprah is asking.

Violating the Maxim of Manner

In interview script off Meghan Markle and Oprah Winfrey, violated of maxim of manner found 8 (19.4%) utterances by interview participant (Meghan Markle and Prince Harry). They violated the maxim of manner because they say something confusing and unclear to listeners.

The following is an example where the interviewee violated the maxim of manner taken from the following dialogue.

*Oprah : **So, in conclusion, if you'd had the support, you'd still be there?***

*Harry : **Without question.***

In the utterance, Prince Harry violated the maxim of manner. He made an unclear contribution by saying "Without question" the speech is ambiguous and difficult to understand. The utterance can be classified into the violation of manner maxim.

The contribution of The Analysis Conversational Maxims on Meghan Markle and Oprah interview towards Pragmatics Teaching and Learning.

In the English curriculum at Universitas PGRI Semarang, Pragmatics is a subject at the university. Pragmatics is a branch of linguistics that discusses the meaning or intent of what is communicated by speakers. By studying pragmatics, it can be known the meaning intended by the speaker.

The researcher uses the script of the interview between Meghan Markle and Oprah Winfrey as a source in analyzing conversational maxims, obedience; violation. This research can be an alternative medium in pragmatic learning. By using this research, students will be more interested in learning conversational maxims because interviewing is an activity like what we do every day, namely conducting question and answer interactions with someone.

This research can be an alternative medium in learning pragmatics, especially about conversational maxims. In addition, by using this research it is hoped that students will be more interested in learning conversational maxims because this research contains about obedience and violation of the maxims contained in interviews with Oprah Winfrey, Meghan Markle, and Prince Harry. This research is intended so that students understand more about the flouting of maxims committed by participants in the interview.

Conclusion

The conclusion of this research is that the interview participants (Meghan Markle and Prince Harry) more dominantly obeyed the conversational maxims rather than violated the conversational maxims during the interview.

From the results of the analysis, it was found that 170 utterances of compliance with conversational maxims were found in the interview between Oprah Winfrey and Meghan Markle and Prince Harry. The most dominant type of obedience conversational maxim found is maxim relation. It frequency is 76 (44.7%), maxim quantity 40 (23.5%), maxim of manner 35 (20.6%) , maxim of quality 19 (11.2%) .

There were 62 violation of the conversational maxims found in Oprah Winfrey's interviews with Meghan Markle and Prince Harry. Maxim quantity was the most dominant type of violation of the conversational maxim found in interview. It frequency is 36 (44.7%), violated maxim quality 22 (9.7%) , violated maxim relation (19.4%) , and violated maxim manner 8 (12.9%). The most dominant violating of the maxims committed by the interview participants was the violating of the maxim of quantity. Interview participants are used to giving too much information or sometimes providing less information than needed.

The researchers conclude that this research can make students interested in learning conversational maxims because interviews can represent flouting of maxims and maxim compliance in real human life. Violation of the maxims that occurred in this interview is often experienced by many people in everyday life.

This research can be a reference for lecturers in teaching pragmatics and can used as teaching media, especially in teaching about conversational maxims to increase students' knowledge about the material of conversational maxims.

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